

## Help Staff the Department of State Operations Center



Project Title	Help Staff the Department of State Operations Center
Project Summary	Using statistical and mathematical methods, linear programming, and data architecture, the virtual student intern will design and develop a scheduling tool that ensures adequate 24/7 staffing of the State Department Operations Center following a complex set of staffing pattern rules.
Country	United States
Agency	Department of State
DoS Office	S/ES-O
Post	N/A
Section	N/A
Number of Interns	1

## Project Description

The Operations Center is the Department's communications and crisis management center. Working 24 hours a day, the Operations Center monitors world events, prepares briefings for the Secretary and senior Department principals, and facilitates communication between the Department and the rest of the world.

The Operations Center is seeking a Virtual Student Intern to help design and develop a scheduling tool that will assist schedulers and Watch Officers' efforts to maintain optimal continuous staffing. The project is ideal for a student with advanced programming and logical problem solving experience, who also has an interest in Foreign Affairs, and wishes to have a concrete deliverable product.

The end product will generate team based staffing patterns, consider training and leave schedules, while maintaining an adequate personnel reserve. Officers rotate positions and shifts.

## Desired Skills Interests

**Additional Information**

*None*

**Language Requirements**

*None*